



## ***“Humanising Healthcare: A Call for Transformational Change” Position Paper*** *Revisions to the 2021 Version*

The world has changed since the publication of the IEEPO Position Paper *“Humanising Healthcare: A Call for Transformational Change”* in 2021. Climate change impacts, geopolitical conflicts, digital transformation and Artificial Intelligence (AI) are topics that resonate even more in the post-pandemic environment, while we strive towards the UN Sustainable Development goal 3 and targets on achieving Universal Health Coverage (UHC) by 2030.

In order to bring the Position Paper up to date, we have revised it to reflect the current policy landscape and key trends. A summary of key changes are as follows:

- There is a new **Foreword** and **Executive Summary** to better reflect the current scenario and the on-going work of the IEEPO with patient organisations.
- Chapter 1 and Chapter 4 include new content on UHC, based on the **2023 UN High-level meeting (UN HLM) on UHC 2030**. The IEEPO findings on the variability of UHC provision align with those from the UN SDG 2023 report.
- The health literacy updates within Chapter 2 consider how **digital health literacy** can play a positive role in attaining UHC by 2030 and providing support to achieve better and efficient healthcare, through the use of digital tools and training of healthcare professionals.
- Chapter 3 updates include new content on **Artificial Intelligence (AI)** and its role in healthcare in view of the WHO report 2023 and the 2022 European Parliament report on AI. It recognises the controversial aspects of AI as well as its potential to enhance healthcare outcomes.
- Also in Chapter 3, there are updates and new content on the expanding role of **digital health strategies and patient data**, and highlights the need for equity to access digital healthcare and how to build confidence and trust around patient data.
- Chapter 5 on **diversity, equity and inclusion (DE&I)** has been updated with new content on DE&I in clinical trials and on gender inequalities with a focus on women’s health to reflect on the specific and diverse needs of women as highlighted by WHO and World Economic Forum.
- The completely new chapter on **climate change** (Chapter 6) is in recognition of the COP28 Declaration on Climate and Health on the exacerbating climate crisis and its impact on health. It provides a new framework to discuss climate change in relation to health.
- IEEPO’s calls to actions are aligned with the SDGs. Each Chapter has been updated to include calls for action that are linked to the relevant United Nations Sustainable Goals (SDGs), for example, SDG 3 on health and wellbeing appears in most Chapters while SDG13 reflects the climate change initiative.

***Together let’s humanise healthcare and accelerate action!***